

# Spring City – Court Marshals

**Job Title: Court Monitor**

**Reporting to: Ground Floor Supervisor**

**Job role summary:** To work alongside a team and supervisor to provide an exceptional fun and safe experience for every customer on the trampoline equipment, briefing area and surrounding vicinity.

**Main Objective:** to ensure every participant is briefed and understands the park rules and complies with them during their visit to the park

**Key responsibilities:**

- Ensure all participants have watched the safety video prior to entering the park and understand the rules
- Answer any park safety questions and usher participants to the queuing area
- Ensure all users are wearing 'gripper style' trampolining socks
- Observe, direct and control the activity of the participants on the park to ensure all rules are being kept
- Coordinate the clearing of the park when the time has lapsed
- Escort injured or tired participants off the court and implement first aid where required ( full training given)
- Ensure the first aid room is stocked
- Complete regular maintenance and cleaning tasks on the arena ( full training given)
- Adhere to the company's Health and Safety policy

**Skills, personal attributes and experience:**

- A full DBS check is essential
- Minimum age of 18
- Sport based background desirable
- 6 months experience in a supervisory role
- Must be physically fit and demonstrate using the park equipment safely
- Confident, assertive and of a responsible nature
- An outgoing and positive can do attitude who is adaptable to change and works well within a team
- The ability to think quickly, react calmly to situations and show initiative

**Working Hours:**

Flexibility is essential to the role as the park has extended operating hours. Shifts will vary but will include days, nights, weekends and bank holidays.

Part time and full time positions available from 10-37.5 hours week.

**Please complete the Spring City application form and return to [jobs@springcity.co.uk](mailto:jobs@springcity.co.uk)**

